



# JET LINX AVIATION 2020 client survey results

Why choose Jet Linx? Our clients say it best. Jet Linx is pleased to present results from our 2020 Client Satisfaction Survey of over 2,400 clients.



SAID THEIR FLIGHT CONCIERGE TEAM IS ALWAYS COURTEOUS AND FRIENDLY



SAID THEIR FLIGHT CREW IS ALWAYS COURTEOUS AND FRIENDLY



JET LINX CLIENTS WOULD RECOMMEND JET LINX TO A FRIEND OR BUSINESS ASSOCIATE.



SATISFIED OR VERY SATISFIED WITH PRIVATE TERMINAL FACILITIES



SATISFIED OR VERY SATISFIED WITH QUOTING & SCHEDULING PROCESS



THEY GO ABOVE AND BEYOND TO MAKE EACH FLIGHT SPECIAL - BRINGING GOODIE BAGS FOR OUR DOGS, A SPRING BREAK BUCKET FOR OUR DAUGHTER, A BIRTHDAY GIFT FOR ME, A CHARCUTERIE TRAY JUST BECAUSE. WE COULDN'T ASK FOR BETTER SERVICE.



SATISFIED OR VERY SATISFIED WITH KNOWLEDGE OF LOCAL JET LINX TEAM



SATISFIED OR VERY SATISFIED WITH RELIABILITY OF SERVICE



WE COULDN'T BE MORE IMPRESSED WITH THE SERVICE WE'RE PROVIDED BY THE JET LINX TEAM. THE TEAM IS FILLED WITH GREAT PEOPLE WHO ARE VERY KNOWLEDGEABLE ABOUT THE INDUSTRY AND THEIR PROGRAMS.



## our clients say it best

"THE JET LINX TEAM HAS BEEN ABSOLUTELY AWESOME TO WORK WITH. FANTASTIC SERVICE AND FRIENDLINESS."

"THE PARTNERSHIP WITH JET LINX IS SO COMPATIBLE AND MAKES MY JOB EASY AND EFFICIENT. MY JET LINX TEAM IS SUPER HELPFUL, ALWAYS CHEERFUL AND VERY RESPONSIVE."

"THEIR CUSTOMER SERVICE IS AMAZING AND ALWAYS ON TOP OF EVERYTHING."